

**FAQ –
Non-local COVID-19 Vaccination Record/ Recovery Record/
“Provisional Vaccine Pass” QR codes**

1. Q: Why should I declare my non-local COVID-19 vaccination or infection record with the Government?

A: Inbound travellers (including Hong Kong residents and non-Hong Kong residents) holding non-local COVID-19 vaccination and/or infection record can declare with the Government voluntarily. Upon successful declaration, they can obtain a vaccination record QR code with their recovery status (if applicable) and/or a recovery record QR code which is valid within 180 days from the date of recovery (refer to the date of discharge from hospital or the 14th date after the date of positive nucleic acid test result), with a view to facilitating them to carry and view the records in electronic format for their daily use in fulfilling the relevant requirements under the local [“Vaccine Pass”](#). Such QR codes cannot replace the original records that relevant persons should keep the original copies of the relevant records properly. They may also continue to show the original vaccination records for daily use.

As a transitional measure before 30 June 2022, persons who have recovered from previous COVID-19 infection in places outside Hong Kong may still present the infection or recovery records issued or recognised by the relevant health authorities of the place concerned for “Vaccine Pass” purposes. Subsequently, they are required to use the recovery record QR code or the vaccination record QR code with their recovery status incorporated.

2. Q: What should I do if I hadn’t received relevant dosages of vaccines required by the local “Vaccine Pass” when entering Hong Kong?

A: With the Government allowing non-Hong Kong residents who have stayed in overseas places in the past 14 days to enter Hong Kong, persons arriving Hong Kong (including Hong Kong residents and non-Hong Kong residents) from 1 May 2022 onwards can obtain a “Provisional Vaccine Pass” QR code which is valid within 180 days from the date of arrival, to facilitate those stay in Hong Kong temporarily to enter “Vaccine Pass” specified premises.

3. Q: How could persons arrived Hong Kong obtain the “Provisional Vaccine Pass” QR code?

A: Starting from 5 May 2022, persons arriving Hong Kong will be issued a “Provisional Vaccine Pass” QR code together with the compulsory quarantine order at the border control points.

Persons arrived Hong Kong who are not subject to compulsory quarantine (i.e. entering Hong Kong via the “Return2hk”, “Come2hk” schemes or exempted from quarantine) can declare their arrival information through the 18 designated post offices from 5 May 2022 onwards, in order to obtain the “Provisional Vaccine Pass”.

Persons who arrived Hong Kong between 1 to 4 May 2022 and completed compulsory quarantine can visit the 18 designated post offices to present the compulsory quarantine order and declare their arrival information, in order to obtain the “Provisional Vaccine Pass”.

Please note that the designated post offices has implemented quota for the declaration services to avoid crowd gathering, please visit the post office to declare new information later if the declared vaccination record meets the current “Vaccine Pass” requirements. For details about declaration at the post offices, please refer to the answer of Q5.

For persons arriving Hong Kong at different periods and require to obtain relevant QR codes, please refer to the following table or the [infographics](#) –

Venue for obtaining the relevant QR code	Arrival date		
	On or before 30 Apr 2022	1-4 May 2022	From 5 May 2022 onwards
Border Control Points (Note 1)	<ul style="list-style-type: none"> Vaccination record QR code with recovery status (if applicable) 		<ul style="list-style-type: none"> Vaccination record QR code with recovery status (if applicable) “Provisional Vaccine Pass”
(Issue together with the compulsory quarantine order)			
Designated Post Offices – All inbound travellers	<ul style="list-style-type: none"> Vaccination record QR code with recovery status (if applicable) 	<ul style="list-style-type: none"> Vaccination record QR code with recovery status (if applicable) 	<ul style="list-style-type: none"> Vaccination record QR code with recovery status (if applicable) Recovery record QR code (if applicable)
Designated Post Offices – Persons arrived Hong Kong via the “Return2hk”, “Come2hk” schemes or exempted from quarantine	<ul style="list-style-type: none"> Recovery record QR code (if applicable) 	<ul style="list-style-type: none"> Recovery record QR code (if applicable) or “Provisional Vaccine Pass” (Note 2) 	<ul style="list-style-type: none"> Vaccination record QR code with recovery status (if applicable) Recovery record QR code (if applicable) or “Provisional Vaccine Pass” (Note 2)

- Note: 1. Not required to declare at post office again after obtaining QR codes at the border control point.
2. Recovery record QR code and “Provisional Vaccine Pass” is valid within 180 days from the date of recovery and arrival respectively. Only “Provisional Vaccine Pass” will be issued if both infection and arrival information are declared.

4. Q: Which COVID-19 vaccine administered outside Hong Kong can be registered?

A: Please refer to the [“List of COVID-19 Vaccines Recognised for Specified Purposes”](#)

5. Q: How to declare non-local COVID-19 vaccination record?

A: An inbound traveller (including Hong Kong resident and non-Hong Kong resident) who is subject to compulsory quarantine, can declare his/her non-local vaccination and/or infection details when he/she is conducting the [“Health & Quarantine Information Declaration”](#) at the Department of Health’s online platform. Upon his/her arrival in Hong Kong, officers at control points will check his/her proof of non-local vaccination and/or infection. After confirmation by officers, they will be issued a compulsory quarantine order together with a vaccination record QR code with recovery status (if applicable) and a “Provisional Vaccine Pass” QR code

(applicable from 5 May 2022 onwards) for local use.

As for other inbound travellers or those who have already been present in Hong Kong (including Hong Kong resident and non-Hong Kong resident), they can declare their non-local vaccination and/or infection details free of charge through the staff at the 18 designated post offices. Upon completion of declaration, a vaccination record QR code with recovery status (if applicable), and/or a recovery QR code or “Provisional Vaccine Pass” (only applicable for persons who were subject to compulsory quarantine and arrived between 1 to 4 May 2022, or came via the “Return2hk”, “Come2hk” or exemption from quarantine schemes on or after 5 May 2022) for local use will be issued immediately. Applicant needs to fill in the declaration form (available at the [designated post offices](#) or downloaded from [webpage](#)), present his/her original identity document, non-local vaccination record and/or infection proof (including electronic version such as positive nucleic acid test result but excluding positive rapid antigen test result, letter from doctor or discharge summary, etc.), and/or other relevant proof (including electronic version such as compulsory quarantine order showing the arrival date, “Return2hk”, “Come2hk” QR codes or notification of medical surveillance issued to a person exempted from quarantine, etc.) for the purpose of declaration.

Child aged under 18 or person with a disability can authorise a person to declare on their behalf. The authorised person needs to provide his/her original identity document, contact phone number and relationship with the data subject for record. Besides, the authorised person should also present the original identity document, non-local vaccination record and/or infection proof and/or arrival information (including electronic version) of the data subject for declaration purpose. Hongkong Post will provide service to input the declared information for the applicant without undergoing any authentication check. It is the responsibility of the applicant to make sure that the declared information are true and correct.

The giving of false information will lead to respective legal consequences. It is an offence for any person to provide false or misleading information, and is liable to a fine and imprisonment on conviction.

For convenience, holders of QR codes for local use can scan and save the code with the Electronic Vaccination Record function of the “[LeaveHomeSafe](#)” mobile app. Please note that the vaccination record QR code only includes the vaccine information of the latest three doses received.

Designated post offices with declaration service counters are:

Hong Kong

- (1) General Post Office
- (2) Tsat Tsz Mui Post Office
- (3) Aberdeen Post Office
- (4) Wan Chai Post Office

Kowloon

- (5) Sham Shui Po Post Office
- (6) Gillies Avenue Post Office
- (7) Kwun Tong Post Office
- (8) Wong Tai Sin Post Office
- (9) Tsim Sha Tsui Post Office

New Territories

- (10) Kwai Fong Post Office
- (11) Shek Wu Hui Post Office
- (12) Tseung Kwan O Post Office
- (13) Sha Tin Central Post Office
- (14) Tai Po Post Office
- (15) Tsuen Wan Post Office
- (16) Tuen Mun Central Post Office
- (17) Yuen Long Post Office

Outlying Islands

- (18) Tung Chung Post Office

For locations and relevant operating hours of the post offices, please refer to the [website of Hongkong Post](#).

- 6. Q: I hold the vaccination record QR code and the recovery record QR code/ “Provisional Vaccine Pass” at the same time. Am I required to carry both of them and which one should be used when entering “Vaccine Pass” specified premises?**

A: The recovery record QR code and “Provisional Vaccine Pass” is valid within 180 days from the recovery date (refers to the discharge date or the 14th day after the date of positive nucleic acid test result) and the arrival date respectively. During the validity period, recovered persons/inbound travellers are only required to carry with them and/or present the recovery record QR code or “Provisional Vaccine

Pass” to enter “Vaccine Pass” specified premises. They may also choose to store the vaccination record QR code, and the recovery record QR code or “Provisional Vaccine Pass” to the “LeaveHomeSafe” mobile app at the same time to facilitate presentation when necessary. Please note that the vaccination record QR code only includes the vaccine information of the latest three doses received.

7. Q: What should I do if I lost the relevant QR code or require to rectify the declared non-local COVID-19 vaccination and/or recovery information?

A: Please note that missing “Provisional Vaccine Pass” could not be reprinted, you should keep it properly, as well as scan and save the QR code to the “LeaveHomeSafe” mobile app promptly or make a copy (if necessary). To rectify the declared non-local vaccination and/or recovery information, you can declare again through the 18 designated post offices (for details please refer to the answer of Q5). The non-local vaccination and/or recovery record would show the latest information you have declared.

8. Q: Can the non-local COVID-19 vaccination and/or recovery record be incorporated to the Hong Kong COVID-19 vaccination record?

A: The paper vaccination record issued by the Department of Health would only display vaccination records provided under the HKSAR Government COVID-19 Vaccination Programme and include a verifiable QR code. Such paper vaccination record and QR code would **not** contain the non-local vaccination record registered through voluntary declaration.

Hong Kong residents, who hold local vaccination records and require to display them together with the declared non-local vaccination and/or recovery records in electronic form, can use the respective mobile app to download the vaccination record QR code with recovery status (if applicable) after registering with “[eHealth](#)” or “[iAM Smart](#)”. Please note that the electronic record registered through voluntary declaration is not an official medical record issued by the relevant local authority.

Hong Kong residents who are unable to download the declared non-local vaccination records on the “iAM Smart” or the eHealth mobile app can bring along the original copies of their identity documents and non-local vaccination records to the 18 designated post offices, getting staff’s assistance to download them free of charge (for details please refer to the answer of Q5).

9. Q: Can the registered non-local COVID-19 vaccination record be used for travel purpose?

A: Hong Kong residents can obtain the vaccination QR code through the “iAM Smart” or the eHealth mobile app after making online declaration of their non-local vaccination records and obtaining confirmation from officer at border, or performing declaration with the assistance from staff at the 18 designated post offices. The non-local vaccination record is neither an official record issued by the relevant local authority as a recognition for medical purpose nor a verification of the authenticity of the non-local vaccination record. It is subject to the relevant authority of the destination jurisdictions concerned to decide whether it can be accepted for travel purpose.

10. Q: How can a person entering Hong Kong through the “Return2hk”/“Come2hk”/exemption from quarantine Scheme declare his/her non-local vaccination and/or recovery and/or arrival information so as to obtain the relevant QR codes?

A: A person entering Hong Kong through the “Return2hk”/“Come2hk”/exemption from quarantine Scheme can also declare his/her non-local vaccination and/or recovery and/or arrival information via the 18 designated post offices. Upon completion of declaration, relevant QR codes will be issued immediately (for details please refer to the answer of Q5).

11. Q: I have received a new dose of COVID-19 vaccine outside Hong Kong, can this vaccination record be displayed with my previous local and/or non-local vaccination/recovery records together?

A: Please declare through the 18 designated post offices (including declare the previously registered information again, for details please refer to the answer of Q5). Upon completion of declaration, non-local and local (if any) vaccination and/or recovery (if applicable) records will be displayed together, and the relevant QR codes can be issued immediately for local use.